***Performance Of this agreement is contingent upon the responsible party(s) to complete this agreement and is subject to accidents, Acts of God, and any event of circumstance that happens beyond our control.***

TERMS AND CONDITIONS:

1. Your initial deposit (25% of the total cost) reserves your event date which considers the event booked. **Orders cannot be guaranteed until a deposit is made.** Deposits (not appointment reservations fees) are refundable for cancelled events up to 30 days prior to your event and non-refundable any time thereafter. If the cake is booked less than thirty (30) days prior to the event, the required deposit will be equal to 50% of the total cost, with the remaining balance due as posted. If the event is postponed, we required a 30-day notice for all payments to be credited.
2. **All final payments must be received at least fourteen days prior to your event date\*\***. All final changes to your order must also be completed prior to this due date. This includes changes of venue, time, size, style, flavors and decorations to your cake. Changes requested after this due date cannot be guaranteed and may be subject to additional charges.
3. Any/all equipment and or **decorative supplies must be provided prior to this due date**.
4. **\*\*Monday, Tuesday and Wednesday events may be required to finalized prior to fourteen days.**
5. Late payments will be given a grace period of three (3) calendar days – not business days – after the stated payment due date. Late payments received during that grace period will be assessed a $35 late fee. Returned checks/non-sufficient fund fees will be assessed a $35 surcharge
6. If fresh flowers and/or non-edible decorations are provided by an outside source, you acknowledge that they ARE NOT a food product which may contain contaminants and must be removed from the cake prior to serving.
7. Yia Yia’s Bakery’s cakes are individually designed. We will follow the customer’s request for the design of the cake as closely as possible to create the exact cake desired.  **Providing photos of desired design details and color swatches are recommended.**
8. **Yia Yia’s Bakery requires a detailed description of the requested cake to be completed at the time of consultation.** If a customer is not prepared to finalize the design of their cake during an initial consultation, it is their responsibility to arrange a follow-up appointment, in which will allow for the order to be complete AT LEAST fourteen days prior to the event**.** Yia Yia’s Bakery reserves the right to refuse orders not completed prior to finalization due date.
9. **Yia Yia’s Bakery does not accept any changes by phone regarding design and /or size.**
10. Yia Yia’s Bakery is not responsible for any damage done to the cake after set up is completed at the venue. If you or an elected representative chooses to pick up your cake, you assume all liability for any damage to the cake once it leaves the premise of Yia Yia’s Bakery. Yia Yia’s Bakery will not be held liable for damages caused by toppers placed on-site and/or provided by an outside source.
11. On occasion we may photograph our cakes and we reserve the right to use our photographs for promotional use or display without compensation to you.
12. Our products may contain or may come into contact with milk, wheat, nuts, soy and or other allergens. You agree to notify your guests of this risk and will not hold Yia Yia’s Bakery liable for allergic reactions.

**Final Payments/ Final Changes due no later than**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**By signing below I agree to -and understand- the terms and conditions set forth in this contract, and agree that I am fully responsible for any payments and decisions regarding this cake order.**

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Signature(s) Date

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Print Name(s) Event Date